

KUKU!

PACKAGE



FREQUENTLY ASKED QUESTIONS:

Is there an age requirement for this package?

This package is geared toward adults.

Can I book this package if I am traveling with kids?

No. This package is geared toward adults.

Can I upgrade my room category?

Yes, for an upgrade fee and subject to availability.

Can I book this package online?

This package can only be booked through a Kā'anapali Beach Hotel reservations agent. Please call to book: 1-800-262-8450

Can additional people stay in the room with me even though they did not buy the package?

Yes. Third and fourth adults occupying the same room can participate in package elements for an additional fee of \$823 plus tax per person.

Can I add extra nights?

Yes, for an additional charge of \$577 plus tax per night – based on single/double occupancy only.

Can I book different days?

Yes, as long as your travel dates include Monday through Thursday.

What if I want to make my own daily itinerary?

The itinerary has been thoughtfully crafted so guests receive the best possible experience. There are no substitutions allowed and the schedule of events cannot be changed at the discretion of the guests.

What if I don't attend all elements of the itinerary?

There will be no refund for unused package inclusions.

What if I cannot make my trip, is it fully refundable?

Cancellation Policy: guests can cancel up to 2 weeks prior to their arrival date to receive a full refund. Anything within the 2-week window will be charged the full package amount.

Can family or friends join me on any elements of the itinerary?

Only those who booked the Kukui Package can participate in the listed package activities.

Is parking included in the package?

Parking is not included. Kā'anapali Beach Hotel self-parking is \$20/day and valet is \$26/day. Maui Ocean Center parking is about \$8/day.

Old Lāhainā Lū'au has free parking in the surrounding area.

What if there is bad weather?

In the case of unfavorable weather, any itinerary cancellations will be made at the discretion of Kā'anapali Beach Hotel, Old Lāhainā Lū'au, and Maui Ocean Center. If guests decide not to attend an activity that is included in this package, no refunds will be issued.

Who can I contact for additional information about the package?

Kā'anapali Beach Hotel at 1-800-262-8450

Is transportation included?

No. There are local taxi services and ride-share, and rental car options available to book on island. Most major car rental companies are in operation at Kahului Airport and in the Kā'anapali resort area.

